

Our Sunset Support Service delivers improved availability and cost by:



Service Type	Service SoW	Where Applicable	Benefits
End Customer Availability Service	<p>Guaranteed TRTs</p> <p>HGD forecast demand and agree holdings</p>	<p>High arising parts on long lead times</p> <p>Critical parts for aircraft operation</p> <p>Scarce parts on long lead times</p> <p>Expensive parts on long lead times</p>	<p>Faster TRT for end user</p> <p>Certainty of supply</p> <p>Lower overall cost</p>
End Customer Repair Service	<p>Deliver exchange parts while part is in repair loop</p> <p>Management of repair loop</p>	<p>Legacy parts with long repair loops</p> <p>Parts subject to obsolescence</p> <p>Long strip survey quote cycle</p> <p>Overseas customers with long supply lines</p>	<p>Effective replacement solution</p> <p>repairs faster</p> <p>Scarce material sourced effectively</p>
OEM or Airframe Customer Consolidation	<p>HGD act as customer lead for all offerings, including standard transactions</p> <p>HGD can forward load to improve service</p>	<p>Infrequent and low volume</p> <ul style="list-style-type: none"> customers / countries / platforms parts demand across customers <p>Customers with long support chains and older platforms</p>	<p>Reduced cost of admin for infrequent / low volume customers for OEM</p> <p>Customer focus for smaller customers</p> <p>And increased service levels.</p>
OEM Forward Plan / Stocking	<p>Forward plan for specific range of items to enable improved TRT</p>	<p>Legacy parts with long repair loops</p> <p>Parts subject to obsolescence</p> <p>Long strip survey quote cycle</p> <p>Overseas customers with long supply lines</p>	<p>Programme to enable capability retention</p> <p>Potential cost savings to long term programmes</p>
OEM Distributor	<p>Act as sales distributor for OEM for a range of new parts</p> <p>HGD hold stock for critical items</p>	<p>Consolidate parts demand</p>	<p>Reduced cost of administration</p> <p>Reduced cash investment in stock</p> <p>Improved service levels</p>